



Protection Tailored for Condo Living

MyCondo Mate
Condo Owners



 **FPG** insurance



Urban living comes with unique risks—make sure your condo and belongings are protected against fire, water damage, and unexpected incidents.

SEAMLESS PROTECTION



DESIGNED FOR CONDO OWNERS

Covers unit interiors, built-in furniture, and damages from leaks and neighbor-related incidents.



FIRE, THEFT & MORE

Protection against property damage, burglary, and unique risks of high-rise living.

BUILT-IN COVERAGE



LOSS OF RENT PROTECTION

Provides financial relief if your condo becomes unlivable and you lose rental income.



EMERGENCY STAY COVERAGE

Assistance for temporary housing in case of damage to your condo unit.



PET OWNER'S LIABILITY

Covers accidental damages or injuries caused by your pets, providing peace of mind.

PERIL

COVERS PHYSICAL LOSS OR DAMAGE TO THE COVERED PROPERTY ARISING FROM THE FOLLOWING PERILS

- ✓ Fire or Lightning
- ✓ Earthquake
- ✓ Typhoon
- ✓ Flood
- ✓ Volcanic Eruption (excluding locations that are in the 50km radius from the mouth of the volcanoes)
- ✓ Subterranean Fire
- ✓ Extended Coverage against (Explosion, Falling Aircraft, Vehicular Impact, and Smoke Damage)
- ✓ Riot, Strike, and Malicious Damage
- ✓ Broad Water Damage - 5% of the total sum insured
- ✓ Bursting or Overflowing of any water tank apparatus or pipe - 5% of the total sum insured
- ✓ Fire Fighting Expense - 5% of the sum insured, minimum of Php 100,000

ADDITIONAL COVERAGE

OWNER, AND NON-RESIDENT

- ✓ Loss of Rent, up to 10% of the Building sum insured plus 10% of the Contents sum insured, maximum limit of Php 10,000.00 per month, up to 6 months
- ✓ Debris Removal expense up to 10% of the building sum insured
- ✓ Accidental breakage of fixed glass due to named perils – Php 50,000.00
- ✓ Architects and surveyor's fee up to 5% of the building sum insured
- ✓ Personal Liability to the Public which the Insured may be legally liable for bodily injury or property damage sustained by a third party up to Php 200,000.00



Disclaimer

This information contained in this brochure is just a brief description of available FPG Insurance's MyCondo Mate - Condo Owners.

This brochure is not statement of contract. The precise and full coverage is subject to terms, conditions, exclusions, and limit of liability contained in the actual insurance policy which will be used to you upon approval of our application.

In case of conflict, our insurance policy shall prevail over this brochure.

Geographical Limit

Anywhere in the Republic of the Philippines, excluding whilst on the following:

- NOT within any residential subdivisions, villages and the likes
- Listed on FPG's area of restriction

Warranties & Clauses

Anywhere in the Republic of the Philippines, excluding whilst on the following:

- Automatic Increase Clause - 10% within 60 days
- Automatic Extension of Period of Insurance Clause - 30 days based on Renewal terms
- Automatic Reinstatement of Loss Clause
- Breach of Conditions Clause
- Designation Clause
- Misdescription Clause
- No Control Clause
- Residential Occupancy Warranty
- Reinstatement Value Endorsement





Exclusions

- Electronic Data Recognition Exclusion Clause
- Terrorism & Sabotage Exclusion Clause
- Total Asbestos Exclusion Clause
- Property Cyber and Data Exclusion (LMA5401)




CONSUMER ASSISTANCE MANAGEMENT SYSTEM



PLATFORMS

 TRUNKLINE (02) 8859-1200 (02) 7944-1300	 EMAIL FOR COMPLAINT consumercomplaint@fpgins.com FOR INQUIRY/REQUEST phcustomercare@fpgins.com	 MAILING ADDRESS CRM DEPARTMENT 6/F Zuellig Building, Makati Ave., corner Paseo de Roxas, Makati City 1225, Philippines
 WEBSITE www.fpgins.com/ph	 SOCIAL MEDIA fpginsurance.ph	 AGENT/ BROKER CONTACT YOUR SERVICING AGENT/ BROKER



 RECEIPT AND ACKNOWLEDGEMENT Complaints are received through our various service delivery channels	 INTERNAL INVESTIGATION, REQUEST, AND RESOLUTION Our consumer assistance team conducts the investigation and comes up with a resolution for the complaint	 COMMUNICATION OF RESOLUTION TO CUSTOMER We communicate to the financial consumer the resolution within the time frames below: SIMPLE – within 5 working days COMPLEX – within 30 working days
----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

FPG Insurance Co., Inc. is supervised by the Insurance Commission with offices in Manila, Cebu, and Davao.

HEAD OFFICE

- 1071 United Nations Avenue,
Ermita, Manila
- (02) 8523 8461 loc. 103/127

CEBU DISTRICT OFFICE

- 3rd Floor, Lexmark Plaza 3,
Samar Loop corner Panay Rd.,
Cebu Business Park, Cebu City

DAVAO DISTRICT OFFICE

- Doors 2 & 3 Third Floor of Yap Bldg.
Quimpo Blvd., Ecoland, Davao City
- (6382) 327-3651

FPG Insurance Co., Inc.

6/F Zuellig Building, Makati Avenue corner
Paseo de Roxas, Makati City, 1225 Philippines

- (02) 8859-1200 | (02) 7944-1300
- phcustomercare@fpgins.com
- www.fpgins.com/ph

HELP US IMPROVE



SCAN THE QR CODE TO
ACCESS OUR CUSTOMER
FEEDBACK PAGE